

# Kinosaki Onsen

## Travel Highlights

- ☑ Stroll through the charming townscape
- ☑ Feel the hospitality that makes the entire town like one ryokan inn
- ☑ Enjoy seasonal gourmet cuisine



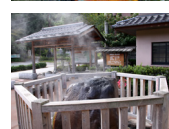
## Highlight /

There are also places where wheelchair users can enjoy views of the river!



## Highlight /

The area in front of Jizo-yu is designed with no steps!



In addition to touring the seven public baths, you can also enjoy dishes made with local foods such as Matsuba Crab and Tajima Beef. One appeal of the town is that it's designed with an entirely flat layout, with no steps between shops, inns, and roads, making it possible for wheelchair users to get around comfortably.



## The entire town aims to be a safe and enjoyable hot spring town

With a history spanning 1,300 years, Kinosaki Onsen is also making dedicated efforts in universal tourism.

“Following the enactment of the Universal Tourism Promotion Ordinance in Hyogo Prefecture, we are working on various plans to ensure that wheelchair users and elderly people can comfortably enjoy the hot spring experience,” says Hiroyuki Takamiya.

Universal accommodation was considered difficult in Kinosaki Onsen due to the presence of many old three-story wooden ryokan inns. However, improvements are being made to service aspects such as introducing shampoo bottles with tactile markings. “Kinosaki Onsen, where inns and residents work together, has long been developed with a concept that ‘the entire town is one ryokan inn’ with the train station as the entrance, the streets as the corridors, the inns as the guestrooms, the bathing facilities as the baths, and the shops as the shopping stalls. The town as a

whole is capable of handling matters that are hard for individual inns to handle by placing staff who can provide universal information at the Tourist Information Center, offering electric wheelchair rentals, and so on,” says Takamiya. The whole town is upgrading in ways such as preparing bathing wheelchairs and canes for rent, and planning to change the free shuttle bus circulating among the inns to a welfare bus.

“The year 2025 marks the 100th anniversary of the recovery from the North Tajima Earthquake. We want to use our ingenuity to preserve the atmosphere and nature of the town for all generations to enjoy with peace of mind and pass it on for the next 100 years.”

Hiroyuki Takamiya, Chairman  
(Chairman of Kinosaki Onsen Tourism Association, Owner of Yamamotoya)  
Kinosaki Universal Tourism Promotion Council



Highlight  
An information hub is located in front of Kinosakionsen Station

### Kinosaki Onsen Tourist Information Center

This is a place where visitors can find information about Kinosaki Onsen, including ryokan inns, public baths, tourist information about the surrounding area, restaurants, and more. The center also houses the preparation room for the Kinosaki Onsen Universal Tourism Center, which provides information on universally accessible facilities.

78 Yushima, Kinosaki-cho, Toyooka-shi  
A short walk from JR Kinosakionsen Station



3 electric wheelchairs available for rental (reservation required).  
Free umbrellas for anyone to use available in 10 locations.



## Greater comfort at Kinosaki Onsen

There are plans to renovate the public bath facilities, such as enabling wheelchair users to soak in Yanagi-yu footbath while remaining seated. Universal-design yukatas, which allow the wearer to put it on while remaining seated in a wheelchair, will be available for rental.



Initiatives are planned to make Kinosaki Onsen more comfortable to visit in terms of both physical and service aspects.



# Universal accommodations in Kinosaki Onsen

Each accommodation in the historic and charming Kinosaki Onsen offers unique universal hospitality.



Hyogo  
Universal  
Accommodation

## Highlight

Hospitality rooted  
in experience

## Shinonomesou

A Japanese-style ryokan inn with beautifully harmonized latticed wood and white walls, exuding an atmosphere typical of Kinosaki Onsen. In addition to pure Japanese-style rooms, each with its own unique style, there are also "special rooms" with an attached bath that is wheelchair accessible.

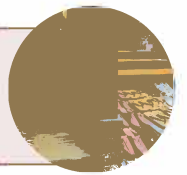
📍757 Yushima, Kinosaki-cho, Toyooka-shi  
🚌Free Ryokan Association shuttle bus from JR Kinosakionsen Station available



"The shower chairs, handrails and ramps, and other such things we installed to help my elderly mother led to our efforts toward universal initiatives," says the proprietress.

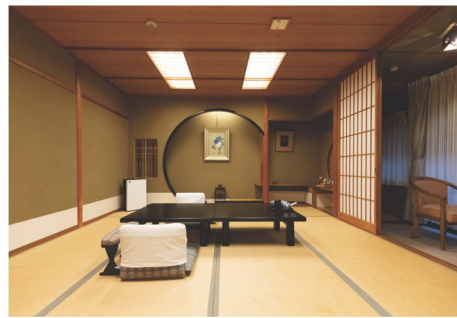
## Universal Accessibility Features

- Wheelchair-accessible guestrooms available on the 1st floor
- Wheelchair ramp installed for the steps at the entrance
- Dining area with table seating in the annex (1st floor)



## Highlight

Dining area with  
predominantly chair  
seating



Guestrooms include Japanese-style, Western-style and hybrid Japanese/Western-style rooms, all with no steps inside. Handrails are installed in the large bath area, which features marble construction.

## Universal Accessibility Features

- Table seating available in the dinner area
- Wheelchair rentals
- Shower chair rentals
- Writing boards available



## Sennen no Yu Koman

Conveniently located within a three-minute walk from three of the seven public bath facilities, the building is a traditional Sukiya-zukuri style three-story wooden structure with each room featuring its own unique style. You can enjoy creative dishes made with seasonal ingredients of Tajima.

📍481 Yushima, Kinosaki-cho, Toyooka-shi  
🚌Free Ryokan Association shuttle bus from JR Kinosakionsen Station available

## Highlight

A refined space that  
incorporates universal  
accessibility

## Nishimuraya Hotel Shogetsutei

Located amidst a garden approximately 165,000 square meters large surrounded by a lush forest, here you can enjoy hot spring bathing and dishes that showcase the four seasons of Tajima. Enjoy a relaxing time in a private open-air bath with breathtaking views.

📍1016-2 Yushima, Kinosaki-cho, Toyooka-shi  
🚌Free Ryokan Association shuttle bus from JR Kinosakionsen Station available



The Universal Twin is a barrier-free Western-style room. The private open-air bath and dining area are also designed to be wheelchair-friendly.

## Universal Accessibility Features

- Universal rooms available
- Wheelchair-accessible elevator
- Writing boards available
- Private baths usable by wheelchair users



## Other Universal Accommodations

Each accommodation facility implements universal accessibility in various ways.

- |  |                                     |
|--|-------------------------------------|
| ● Utsuroi Tsuchiya Annex               | ● Tajimaushi Kiwaminoyado Koyado En |
| ● Onishiya Suishoen                    | ● Tsuchiya Ryokan                   |
| ● Oyado Seri                           | ● Nishimuraya Honkan                |
| ● Kawaguchiya Kinosaki Riverside Hotel | ● Hotel Kinparo                     |
| ● Kinosaki Onsen Asagiriso             | ● Mikiya                            |
| ● Kinsui                               | ● Yamamotoya                        |
| ● Shinzan                              | ● Yuraku Kinosaki Spa & Gardens     |
| ● Sennen no Yu Koman Annex             | ● Riverside Maruyamaso              |
| ● Sennen no Yu Gonzaemon               |                                     |

